
INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

Al Etihad Gold FZCO is committed to **refining and trading precious metals** with the highest standards of integrity, responsibility, and excellence. We aim to be the **refinery of choice** in the region by **ensuring consistent product quality, environmental protection, and safe working conditions** for all personnel and stakeholders.

Our commitments are to:

- Operate an Integrated Management System conforming to ISO 9001, ISO 14001 and ISO 45001.
- Meet customer and regulatory requirements while enhancing customer satisfaction.
- Identify and control quality, environmental and safety risks in all processes.
- Prevent pollution and minimize waste by optimizing resource use and energy efficiency
- Provide safe and healthy working conditions, eliminating hazards and reducing OH&S risks.
- Encourage consultation and participation of workers at every level
- Maintain transparency and responsible business conduct through ethical sourcing and compliance with international standards.
- Continually improve the effectiveness of our Integrated Management System.

This policy is endorsed and periodically reviewed by Top Management to ensure its continued suitability, adequacy, and effectiveness.